



HelloLisa Virtual Reception

A professional welcome is the business card of your company.

While showing a promotional company video, HelloLisa Virtual Reception enables visitors to reach their contact persons with an audio/visual call on your Microsoft unified communications platform.

It is simple, professional and above all efficient.

Plus :

- a high quality solution that can operate 24/7
- easy to use
- easy to manage
- customizable

HelloLisa Virtual Reception works with: Skype for Business, Microsoft Teams, Office 365, Lync



HelloLisa plays visitor **Welcome video**. On the **touchscreen**, the visitor can call "Reception" to reach the person in charge of welcoming visitors or do a **Directory-lookup** to call the person they are visiting directly.



Two way Voice AND video: speak to your visitors if they ring and see them in your Skype for Business/Teams client. All calls are videocalls, fully integrated in Skype for Business/Teams.



You can answer the HelloLisa calls on your PC, Mac or Smartphone Skype for Business/Teams clients. If needed, calls can be forwarded to a regular phone number.



HelloLisa works with **Skype for Business (Onpremise), Skype for Business Online, Teams and Lync**. No gateway needed, no server-software, acts as a standard Skype for Business Client.



Open your door remotely, to let visitors enter, with a simple chat message (this needs the optional Dooropener IP Relay hardware).



Optionally allows for multi-company setup (choose visited company) and multi-language setup (select language).



HelloLisa software

- Custom welcome video can be created and loaded by the customer (MP4 format)
- Large banner picture can be customized with company promotion information
- Language selection buttons can be shown. Any language can be customized in language files
- The audio-stream and the video-stream are two-way, if the called party accepts the call with video
- Directory lookup uses the organisation Skype for Business address book. Contact cards show Name, Company, Picture, Presence information, ...
- The device acts as a standard Sfb gateway or server software needed
- The software needs one Skype For Business account in your onpremise environment or in Office365

Device

- 21,5" Touchscreen. FloorStand or Wallmount options
- Wifi or Ethernet network connection

Supported environments

- Skype for Business (On-Premise)
- Skype for Business (Hybrid)
- Skype for Business (Cloud Connector Edition)
- Skype for Business Online (Office 365)
- Microsoft Teams (via the Skype for Business Online interconnect in Office 365)
- Lync 2013
- Lync 2010

Optional accessories

- Dooropener IP Relay (this is a separate PoE powered device)
- FloorStand / Wallmount kit